



## CANCELLATION FORM

### For Consumer Orders Only

To: Networks Revived  
Technology Revived Limited  
112-114 Market Street  
Wigan  
WN2 3AY

Email: orders@networksrevived.com

### Your Right to Cancel

Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, you have the right to cancel your order within 14 days of receiving your Equipment without giving any reason.

**Please complete this form if you wish to cancel your order.**

### Section 1: Your Details

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode: \_\_\_\_\_

Email Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

### Section 2: Order Details

Order Number: \_\_\_\_\_

Order Date: \_\_\_\_\_

Date Equipment Received: \_\_\_\_\_

Equipment Description:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Section 3: Declaration of Cancellation

I hereby give notice that I cancel my contract for the supply of the above Equipment



**Date of this cancellation notice:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

*(Not required if submitting by email)*

## **What Happens Next?**

### **1. Send This Form to Us**

You can:

- **Email** it to: [www.networksrevived.com](http://www.networksrevived.com)
- **Post** it to: 112-114 Market Street, Wigan, WN2 3AY
- **Use our online cancellation form** at: [www.networksrevived.com/cancellation-form](http://www.networksrevived.com/cancellation-form)

You must send this notice within 14 days of receiving your Equipment.

### **2. Return the Equipment**

- You must return the Equipment to us within 14 days of sending this cancellation notice.
- Send to: Networks Revived, 112-114 Market Street, Wigan, WN2 3AY.
- You are responsible for the cost of returning the Equipment.
- We recommend using a tracked delivery service and keeping proof of postage.
- The Equipment must be returned in the same condition you received it.

### **3. Your Refund**

- We will refund all payments you made, including delivery charges.
- We will refund you within 14 days of receiving the Equipment back (or proof that you have sent it back).
- We will use the same payment method you used to pay us.
- We may withhold the refund until we receive the Equipment back.

## **Important Information**

### **Equipment Condition:**

- You can handle the Equipment to check it works (as you would in a shop).
- If you use the Equipment beyond reasonable testing, you may be charged for any reduction in its value.
- Equipment must be returned with all original packaging, accessories, manuals, and documentation.

### **Non-Refundable Costs:**

- If you chose an express delivery method, we will only refund our standard delivery charge.



- You must pay the cost of returning the Equipment to us.

**You Cannot Cancel if:**

- The Equipment has been personalised or customised for you.
- The Equipment has been mixed with other items and cannot be separated.

**Need Help?**

If you have any questions about cancelling your order or returning Equipment:

**Email:** orders@networksrevived.com

**Phone:** +447816134645 (Business Hours: 9am-5pm, Monday-Friday)

**Write to:** Networks Revived, 112-114 Market Street, Wigan, WN2 3AY

**For Business Customers**

**This cancellation form is for Consumer orders only.** If you are a Business Customer, different returns terms apply. Please see clause 11 (Section B) of our Terms and Conditions or contact us for information about business returns.

**Alternative Format - Email Template**

If you prefer to cancel by email, you can copy and paste this template:

**Subject: Order Cancellation - Order Number [INSERT NUMBER]**

Dear Networks Revived,

I am writing to cancel my order under my statutory right to cancel within 14 days.

**My Details:**

- Name: [Your name]
- Address: [Your full address including postcode]
- Email: [Your email]
- Phone: [Your phone number]

**Order Details:**

- Order Number: [Your order number]
- Order Date: [Date you placed the order]
- Date Received: [Date you received the equipment]
- Equipment: [Brief description]



I confirm that I wish to cancel this order and will return the Equipment within 14 days.

Yours faithfully,

[Your name]